



Commport Monitor

New Processing Status

February, 2017

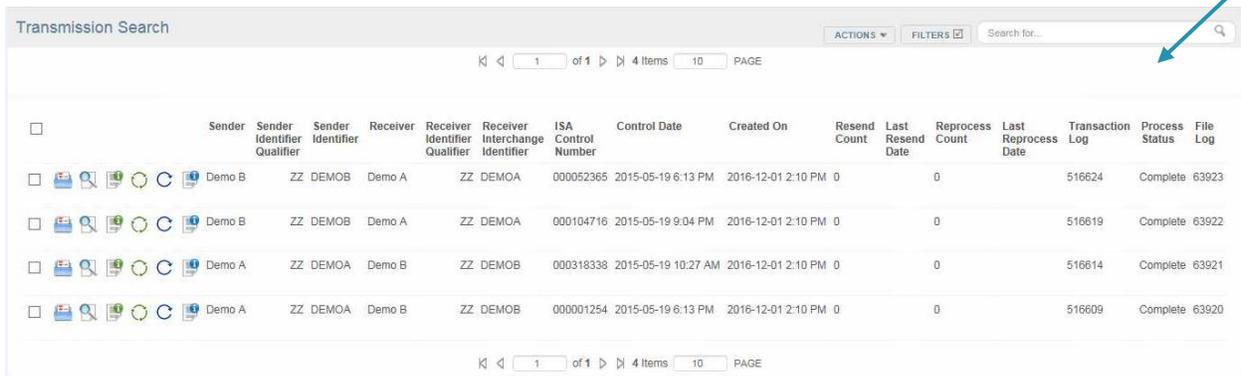


New Processing Status

New Processing Statuses of documents will now be accessible on your Commport Monitor tool. These statuses can be found in the Process status column of the Transmission Search page. As these statuses are updated in real time you will have a current view of your transmission status.

A new icon has been added in order to provide you with further information on the delivery status of your file. In order for this option to be accessible you must have the applicable permissions.

If this ICON  (Show status) is not visible please contact support@commport.com or your account



<input type="checkbox"/>	Sender	Sender Identifier Qualifier	Sender Identifier	Receiver	Receiver Identifier Qualifier	Receiver Interchange Identifier	ISA Control Number	Control Date	Created On	Resend Count	Last Resend Date	Reprocess Count	Last Reprocess Date	Transaction Log	Process Status	File Log
<input type="checkbox"/>	Demo B	ZZ	DEMOB	Demo A	ZZ	DEMOA	000052365	2015-05-19 6:13 PM	2016-12-01 2:10 PM	0		0		516624	Complete	63923
<input type="checkbox"/>	Demo B	ZZ	DEMOB	Demo A	ZZ	DEMOA	000104716	2015-05-19 9:04 PM	2016-12-01 2:10 PM	0		0		516619	Complete	63922
<input type="checkbox"/>	Demo A	ZZ	DEMOA	Demo B	ZZ	DEMOB	000318338	2015-05-19 10:27 AM	2016-12-01 2:10 PM	0		0		516614	Complete	63921
<input type="checkbox"/>	Demo A	ZZ	DEMOA	Demo B	ZZ	DEMOB	000001254	2015-05-19 6:13 PM	2016-12-01 2:10 PM	0		0		516609	Complete	63920

The following Statuses will now be available:

PROCESSING This Status indicates the transaction has been received at Commport is currently being processed.

COMPLETE WITH ERRORS This Status indicates that the full process is complete however there are errors noted with regard to at least one delivery. Some processes result in multiple outputs or are related to downstream functionality such as mailbags between Vans. The error message contained within the Process Status will provide further details.

COMPLETE This Status indicates that the full process is complete and no errors were detected.



Commport



Click on the Show Status Icon to view the Processing Status details

Here you will find the documents details.

You can view the file status details here

Processing Status

Drag a column header and drop it here to group by that column

<input type="checkbox"/>	Sender	Sender Identifier Qualifier	Sender Identifier	Receiver	Receiver Identifier Qualifier	Receiver Identifier	Start Time	End Time	Process Status	Orchestration Status	Error Message	Orchestration ID	Orchestration Run ID	Direct Parent Orchestration ID
<input checked="" type="checkbox"/>	Demo B	ZZ	DEMOB	Demo A	ZZ	DEMOA	2016-12-01 2:10:30 PM	2016-12-01 2:10:35 PM	File Dropped	Complete		18226	49873	49873

Delivery Information Translated Files

File Log ID	File Name	Arrival Date
No records to display.		

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On the processing status screen , the column Process Status displays the current step that is being performed or the last status of a completed process run. Common statuses include:

FILE DROPPED File was successfully received by Commport.

PROCESSING File was successfully received by Commport and is being processed.

TRANSLATING File was successfully received by Commport and is being processed through translation.

EMAIL SENT File was successfully received by Commport, a notification has been sent to our Support team for transaction review.

WAITING FOR ACKNOWLEDGEMENT File was successfully received by Commport and has been delivered to the intended VAN. Transaction is waiting acknowledgement.

PROCESSING MAILBAG File was successfully received by Commport and has been delivered to the intended VAN. Transaction is waiting acknowledgement by Mailbag ID.

ARRIVAL BY FTP File was successfully received by Commport and is being processed.

For further assistance please contact Customer Support Help Desk via phone or email, Monday through Friday 6:30 am to 7:00 pm ET. Phone: 905-727-6782, Option 2 or Email: support@commport.com.